

The background of the entire page is a photograph of a rustic wooden lodge. The lodge has a multi-level design with extensive wooden decking and railings. A set of stone steps leads up to the lower level of the lodge. The building is surrounded by lush green trees and foliage, creating a serene, natural setting.

# Guest Information





## Welcomes You

Your Board of Directors, along with the Management and staff at North Lake Lodges would like to extend a heartfelt welcome to all of our guests! We are committed to making your visit as pleasant and memorable as possible and hope this guest directory provides the information you need to get the most out of your stay.



## Table of Contents

Resort Telephone and Address	3
Front Desk and Resort Staff	4
Resort Information	5 - 6
Transportation	7
Television Guide	8
Shopping	9
Church Directory	9
Online Resources	9

Updated July 2022

## Telephone and Address Information

North Lake Lodges & Villas  
280 Glen Way, Incline Village, NV 89457  
(775) 831-5300 | (800) 788-4297

The North Lake Lodges provides telephones in the units for your convenience. There is no charge for toll-free “800” or local calls. The North Lake Lodges is not responsible for any charge you acquire when placing calls from your guest unit. Long distance calls must be collect or through use of a calling card. Please be sure to dial “9” first for an outside line. To contact another unit on property, dial “3” plus the room number.

Emergency	9+911
Incline Village Police Dept. (Non-emergency)	(775) 832-4107
Nevada Highway Patrol	(775) 688-2500
California Highway Patrol	(530) 582-7570
Nevada Road Conditions	(877) 687-6237
California Road Conditions	(800) 427-7623
Incline Village Urgent Care	(775) 833-2929
Incline Village Community Hospital	(775) 833-4100
Tahoe Forest Hospital	(530) 587-6011
Chamber of Commerce	(530) 581-6900
Animal Control	(775) 322-DOGS (3647)
Bears	(775) 688-BEAR (2327)
Department of Wildlife	(775) 688-1500
Incline Village Post Office	(775) 831-8994

### North Lake Lodges Numbers

**Dial “0” or the proper speed dial for the following**

Front Desk	24 hours
Maintenance	8:30 a.m. - 4:30 p.m. daily
Housekeeping	8:30 a.m. - 4:30 p.m. daily

### Mail and Courier Deliveries

No regular mail deliveries are accepted at this property. Federal Express and UPS do deliver to this property. The nearest post office is located in Incline Village.

Post Office, 770 Mays Blvd, Incline Village, NV 89451 (775) 831-8994



## **Automated Front Desk Services**

For your convenience, we have 24 hour automated front desk services. Through the Automated Front Desk, a member of the staff is available to you 24 hours a day, seven days a week. Please feel free to contact us by dialing “0” from your unit phone at anytime with any questions you may have during your stay.

## **Resort Staff**

**Housekeeping staff** is available at the resort between the hours of 8:30 a.m. and 4:30 p.m. daily. We provide room cleaning service prior to check-in as well as one midweek cleaning for each full week stay. Some restrictions apply. Please call the front desk for additional information. Small amenities such as clean towels and soap are available on request through the front desk. Simply dial “0” on your unit phone.

**Maintenance staff** is available at the resort from 8:30 a.m. - 4:30 p.m. Thursday through Sunday. To request maintenance assistance, use the maintenance button on your unit phone, or dial “0.” In the event of an after-hours maintenance emergency, contact the front desk first. In non-emergency situations, prompt, next-day maintenance response will be scheduled.

For any **after-hours emergencies**, contact the front desk and they will assist you.

# Resort Information

## Parking

Resort parking is unassigned. Please make sure the parking pass you received upon check-in is kept visible on your vehicle's dash so we know the car belongs to a guest. Please observe restricted areas such as handicapped parking and fire hydrants to avoid having your vehicle towed. For larger recreational vehicle parking, please contact the front desk so that we may assist in finding you an area to park.

## Check Out

Individual units have different check-out times. Check-out times are scheduled so that our cleaning personnel may prepare the unit for the next member checking-in. When you are ready to check out, please visit the front desk or dial 0. In your unit, please make sure all the dishes, pots, pans, etc. are clean and returned to their storage place (or placed in the dishwasher and turned on). Bedding does not need to be stripped. Towels should be placed in a designated area on the floor, or in the tub.

## Pet Policy

For the convenience and comfort of all our guests, **PETS ARE NOT ALLOWED** on the property unless they are accredited service animals. Some of the kennels located in the local area include:

Pet Network	401 Village Blvd., Incline Village	(775) 833-0273
DogGoneCrazy	580 Gun Club Rd , Tahoe Vista	(530) 546-2484

## Bear Habitat

Please remember while enjoying beautiful Lake Tahoe, we are located in a natural bear habitat. This requires residents to take extra precautions and be "Bear Aware". Here are a few tips:



- Never approach or feed a bear or any other wildlife.
- Keep a close watch on children while outdoors.
- Throw trash in Bear-proof trash cans: Large green dumpster located at the end of the lot. For the Lodges, there are two doors marked "Trash". Please close securely once finished. Throw trash out on the morning of scheduled pick-up.
- Keep doors and windows of lower level units closed and locked!
- If encountered by wildlife, use loud noises or devices to scare them away. Appear BIG.

## Laundry

There is no laundry facility on property. Laundromat is located on Tahoe Blvd.

**Incline Laundry:** 930 Tahoe Blvd., Incline Village 775-831-9777



## Hot Tub and Barbeque Area



Our four person spa is open from 9:00 a.m. - 9:00 p.m. daily. Use your room key for access. Children under 12 must be supervised by an adult.



For your convenience, we provide BBQs on the patio and balcony of each unit. There is also a gas operated BBQ in the picnic area located in front of the lodges.

### Wi-Fi

Wi-Fi is available in your room free of charge. An access code will be required to utilize the service which may be collected at check-in or by contacting your Front Desk Staff.

- Make sure you are connected to the Wireless Network “northlake-wifi”. This changes on the first of every month.
- Click your internet icon and the Hotel Internet Services Page will show on your window.
- Simply enter the current access code you received from the Front Desk Attendant into the correct access code line.

You will also have the option to upgrade your connection speed by purchasing additional bandwidth for \$4.99/1 day, \$9.99/3 days or \$19.99/week. Just select the Premium option on the log in screen.

### Voicemail

To access your voicemail press the blinking button and follow the prompts:

Press 7 To play or replay messages

Press 5 To keep the message

Press 3 To delete the message

### Incline Beaches

During the summer season, Tahoe Chaparral invites you to enjoy the private beaches of Incline Village. For only an entry fee listed by location, we suggest

- Kings Beach: \$10 per vehicle or \$3 an hour; or
- Sand Harbor Beach \$10 for Nevada Cars, \$15 for non-Nevada cars; or
- Hidden Beach (connected to Sand Harbor with a walking trail to get to the beach)

Which ever location you choose, remember to pack your sunscreen and beach gear!

For any additional information, please contact the Front Desk Staff by dialing “0” from your room phone.

## Transportation

### Local taxi companies:

Independent Taxi	(775) 250-5494
All-Star Taxi:	(530) 448-2552
Tahoe Blue Taxi:	(775) 303-8855
North Tahoe Limousine:	(855) 414-9866
Capital Cab:	(775) 831-2333
Dave's Taxi Tahoe	(530) 553-1555

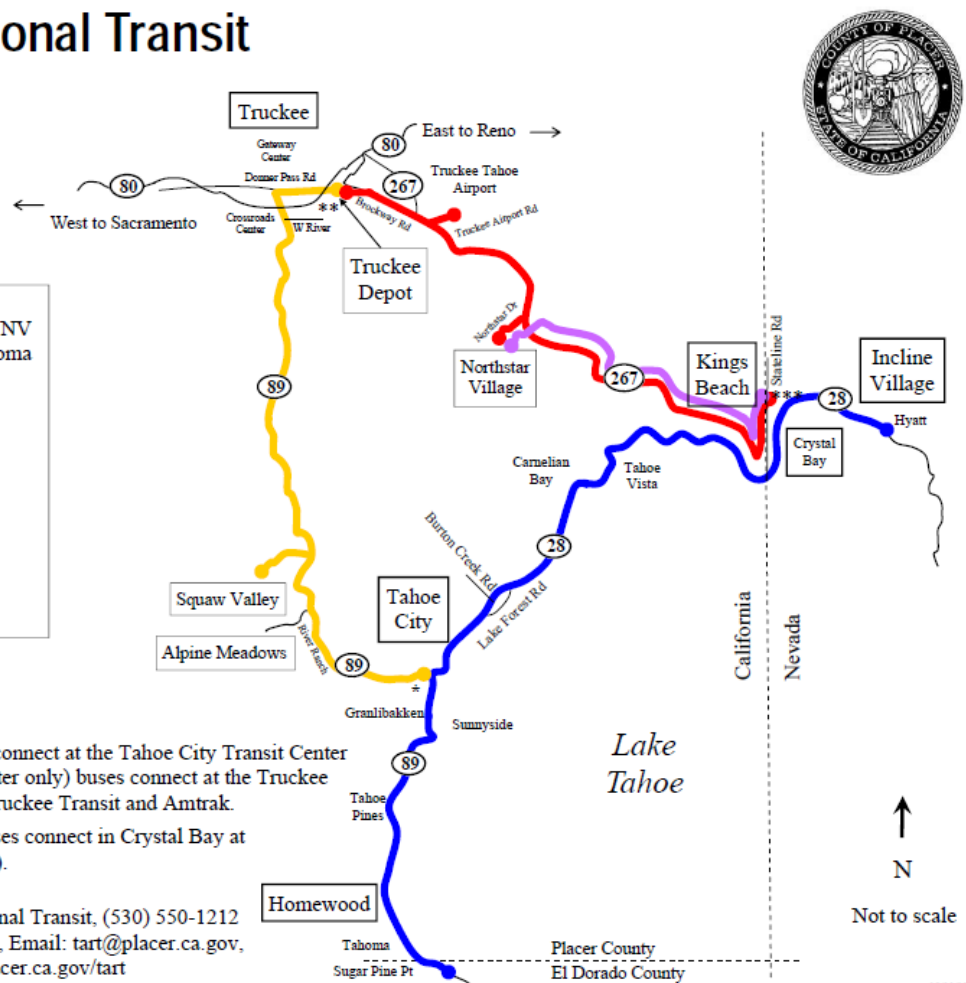
**Lake Tahoe Buses** - Traveling by bus around Lake Tahoe is an inexpensive and eco-friendly way of getting around the lake.

**TART Bus Service:** Serves Incline Village, Tahoe City and Truckee. See map below for routes. Operates from 6 a.m. - 10 p.m. seven days a week. For times and rates 800.736.6365, or visit their site at: <https://tahoetruckeetransit.com>.

## Tahoe Area Regional Transit System-Wide Route Map

Legend:

<span style="color: blue;">—</span>	<b>TART Mainline</b> Tahoma to Incline Village, NV Incline Village, NV to Tahoma
<span style="color: yellow;">—</span>	<b>Hwy. 89</b> Tahoe City to Truckee Truckee to Tahoe City
<span style="color: red;">—</span>	<b>Hwy. 267 (Winter Only)</b> Crystal Bay to Truckee Truckee to Crystal Bay
<span style="color: purple;">—</span>	<b>Hwy. 267 (Summer Only)</b> Northstar to Crystal Bay Crystal Bay to Northstar



\* TART Mainline and Hwy. 89 buses connect at the Tahoe City Transit Center  
 \*\* TART Hwy. 89 and Hwy. 267 (winter only) buses connect at the Truckee Depot, where they also connect with Truckee Transit and Amtrak.  
 \*\*\* TART Mainline and Hwy. 267 buses connect in Crystal Bay at Stateline Rd. (winter and summer only).



Tahoe Area Regional Transit, (530) 550-1212  
 or (800) 736-6365, Email: [tart@placer.ca.gov](mailto:tart@placer.ca.gov),  
 Website: [www.placer.ca.gov/tart](http://www.placer.ca.gov/tart)

## Television Channel Guide\*

3	KTVN - CBS	33	Fox Sports 1
4	KRNV - NBC	34	Golf
5	KRNS-CA - CW	35	Oxygen
6	KOLO - ABC	36	Spike
7	KRXI - FOX	37	SyFy
8	KNPB - PBS	38	Food Network
9	KAME - MyTV	39	History
10	KAME 2 - MeTV	40	Lifetime
11	ION	41	Hallmark Channel
12	Telemundo	42	HGTV
13	KNVV-LP—UniMas	43	GSN
14	Weather Channel	44	Turner Classic Movies
15	ESPN	45	ABC Family
16	ESPN 2	46	Travel Channel
17	SportsNet Bay Area	47	TruTV
18	MLB Network	48	Comedy
19	NBC Sports Network	49	E!
20	Fox News Channel	50	Disney XD
21	CNN	51	Nickelodeon
22	HLN	52	Cartoon Network
23	CNBC	53	Animal Planet
24	MSNBC	54	Discovery Channel
25	TNT	55	MTV
26	TBS	56	MTV 2
27	FX	57	CMT
28	USA	58	BET
29	A & E	59	TLC
30	AMC	60	Esquire
31	VH-1	61	OWN
32	Disney	62	Investigation Discovery

**\*Service provider reserves the right to change the guide without notice.**



# Directory

## Shopping Areas

### The Village at Northstar

A mountain village featuring luxury condominiums, movie theatre, a variety of shopping options from stylish boutiques and specialty retailers to a collection of cafés and restaurants all centered on a year-round skating rink.

### Karma Upscale Resale Boutique

230 Village Blvd #1, Incline Village, NV 89450 - (775) 831-1727

### Leniki Boutique

868 Tahoe Blvd, Incline Village, NV 89451 - (775) 832-2066

### Panache Home Goods Store

930 Tahoe Blvd, Incline Village, NV 89451 - (775) 831-5000



## Groceries and Supplies

**Raley's:** 930 Tahoe Blvd, Incline Village (775) 831-3400

**Village Market:** 770 Mays Blvd., Incline Village (775) 831-5025



## Online Resources

Here are some additional websites to help during your adventure of Northern Nevada.

### Nevada Commission on Tourism:

[www.travelnevada.com](http://www.travelnevada.com)

### Lake Tahoe Visitor Bureau websites:

[www.visitinglaketahoe.com](http://www.visitinglaketahoe.com)

### About.com: Reno/Tahoe:

[www.renotahoeabout.com](http://www.renotahoeabout.com)

### Sierra Front Recreation Coalition:

[www.sierrafront.net](http://www.sierrafront.net)

## Church Directory

### St. Francis of Assisi Catholic Church

701 Mount Rose, Incline Village

### St. Patrick's Episcopal Church

341 Village Blvd, Incline Village

### North Tahoe Community Church

300 Country Club, Incline Village

### The Village Presbyterian Church

736 McCurry Blvd, Incline Village

### Tahoe Family Worship

296 Deer Court, Incline Village

### Foursquare Church

918 Northwood Blvd, Incline Village

### Tahoe Incline Christian Fellowship

811 Tahoe Blvd, Incline Village