



# SIERRA

## SEASONS

## NEWSLETTER





# HAPPY

## NEW YEAR QM RESORTS OWNERS

Traveling into 2024, we would like to wish you, your friends, and families some well-deserve downtime. Whether you are planning a trip to your home resort, a fairly local location, or maybe you are thinking bigger... possibly abroad, this edition of Sierra Seasons touches on a few of the top destinations of 2024 as suggested by Leisure & Travel magazine. For our locals, you will also find some of the famous Snowfest activities you won't want to miss.

Whatever your plans are to spend your downtime, we want to remind you, it's bad manners to keep your vacation waiting! Call or go online and get your plans booked today.

**Happy Vacationing!**  
**QM Resorts**

# Missed your Owner Meeting?

## We've got you covered!



Most of the annual owner meetings were held from September to October, 2023. However, to cover a little from every resort, the Club QM Annual Owners Meeting was held on November 9, 2023 at the Thunderbird Resort Club in Sparks, Nevada. The financial status of Club QM, including the balance sheet and the income statement for the last financial year were reviewed. The Club Board of Directors reviewed the budget and approved the proposed annual budget for the year ending December 31, 2024. A copy of this budget was included in the annual billing mailer. For all other associations, a copy of your resort association's approved budget letter was mailed directly to you. For a copy of this document, please email [info@qmcorp.com](mailto:info@qmcorp.com) or call us at (800) 788-4297.

Your Board of Directors continues to look for opportunities to keep the maintenance fee at a reasonable level despite increased expense and additional defaults. The budget is based on increases at the underlying resorts for the coming year with projects and necessary repairs needed. North Lake Lodges assessed a 20% increase, the Ridge Sierra assessed a 20% increase and the second year of a 3-year special assessment approved in 2023, Tahoe Chaparral assessed a \$250 per interval increase and a \$200 special assessment, and Thunderbird Resort and North Lake Villas remained the same. These increases help with projects across all properties however, the largest project on the agenda is occurring at The Ridge Sierra.

In 2022, The Ridge Sierra Board approved a \$3,750,000 proposal for a complete exterior renovation of the Olympic Court buildings. As many of you already know, these buildings are in a state of disrepair. The exteriors are all original siding, the roof is long past its life expectancy, windows and doors are extremely weathered, have broken seals, and are inefficient. The updated design will take the buildings from the current odd maritime theme to a modern cabin design. The project will utilize color impregnated James Hardy concrete siding, metal roofing, added textures, and new materials to update the overall look. This project includes new windows with corrugated "eyebrows" above the windows to help with snow and water runoff, and French doors to replace the inefficient and damaged sliding glass doors. There will also be a covered walkway and updated railings. The project is estimated to occur over a two-year period with the south building being remodeled in 2023 and the north in 2024.

Due to the scope of the Ridge Sierra project, the special assessment at Tahoe Chaparral, significant increases in property insurance, utilities and other operating expenses at the member resorts, and the increases in defaults, your Board of Directors has approved the 2024 budgets to reflect the following maintenance fees.

2024 MAINTENANCE FEE CHART	ANNUAL \$	QUARTERLY \$	AUTO-DEBIT \$	ANNUAL SPECIAL ASSESSMENT
THUNDERBIRD - Due quarterly - Jan, Apr, Jul, Oct				
1 BEDROOM	\$480.60	\$120.15	\$40.05	
2 BEDROOM	\$720.84	\$180.21	\$60.07	
NORTH LAKE LODGES - Due semi-annual - Jan, Jul				
STUDIO	\$765.91	\$382.96	\$63.83	
1 BEDROOM	\$1,057.58	\$528.79	\$88.13	
THE RIDGE SIERRA - Due annually - Jan				
EVERY YEAR	\$1,413.67		\$117.81	\$665.44
ALTERNATE	\$706.84		\$58.90	\$332.72
RIDGE TAHOE CLUB	\$228.56			
TAHOE CHAPARRAL - Due annually - Due by ownership qtr				
ALL UNITS	\$900.00		\$75.00	\$200.00
CLUB QM - Due annually - Jan				
BRONZE	\$1,417.90		\$118.16	\$540.30
SILVER	\$1,524.11		\$127.01	\$588.42
GOLD	\$1,846.39		\$153.87	\$733.62
PLATINUM	\$2,369.91		\$197.49	\$969.66

As a reminder, you may pay your assessments by mail to PO Box 859, Sparks, NV 89432, by your Owner/Member payment portal at <https://qmresorts.com/>, or by calling accounts receivables at (800) 788-4297 ext. 3851.

# Planning To Travel In 2024?



## Las Vegas, Nevada

Just when you think this city can't get any bigger, Las Vegas turns it up a notch. Some new attractions are; Super Bowl LVIII on Feb. 11, 2024, at Allegiant Stadium, marking this the first time the game will take place in Nevada! Also on the sports calendar is Formula 1 and Netflix's Formula 1; November 21-23, 2024 for the international racing circuit.

SPHERE: If you haven't seen it, check it out <https://www.thespherevegas.com/>. Located at the Venetian Resort, just north of the Las Vegas Strip, this 18,600-seat auditorium is the largest spherical structure ever built. Experience entertainment at Sphere in Las Vegas.

## Hawaii Island

The Big Island offers a variety of places to explore and some of the most incredible views. A few of the top things to do while traveling are; Hawaii Volcanoes National Park, Mauna Kea Summit, Akaka Falls State Park, and Hawaii Tropical Bioreserve and Garden. There is so much more!

## Mallorca, Spain

Sparkling waters, delicious food, and laid-back atmosphere is what you will find in Mallorca. There are few places in the world that can offer travelers such a remarkable combination of stunning landscapes, pristine beaches, captivating cultural heritage and unique experiences

## Bangkok, Thailand

The city is known for its vibrant street life, delicious food, rich cultural heritage, and bustling markets. Bangkok's sights, attractions, and city life appeal to diverse groups of tourists. Royal palaces and temples as well as museums constitute its major historical and cultural tourist attractions. Shopping and dining experiences offer a range of choices and prices. The city is also famous for its nightlife.

## Montreal QC Canada

Old Montreal has a European feel, with numerous attractions, including the magnificent Notre-Dame Basilica and Place Jacques Cartier. Montreal is home of the world's largest tubing slide station with 61 breathtaking slopes, and a vertical drop that will satisfy the biggest daredevil, moonlight trampoline experience like no other, and more!

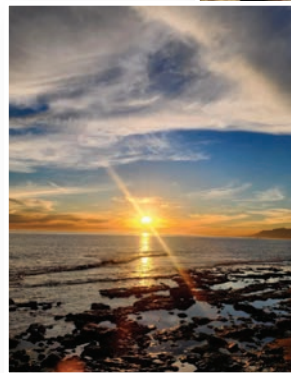


# This is Spain in November!

Yes, November. In 2023 the weeks leading up to Thanksgiving, my sisters and I took our first vacation abroad and it was fantastic! With several destination choices, we landed in Malaga, Spain for our adventure. The weather was beautiful and through the help of Club QM, we stayed at Club Playa Real in Marbella; check in and stay was perfect.

Through our vacation, we toured historic Marbella, downtown Malaga, Alameda Park, and even extended into Barcelona where we visited the Barca store and were able to see construction of the new fútbol stadium; super cool! Food tours, visiting the oldest bar in Spain; Antigua Casa De Guardia, shopping and beach days proved to be some much-needed time away. We highly recommend it to anyone looking for a destination vacation.

**Thank you, QM Resorts!**  
**The Alonzo Family**





## Club QM Owners,

Are you interested in seeing some of your direct exchange sources directly? Don't dream about your next vacation, take a look at some of your available vendors and let's get you booked today!

**Club QM is giving you the power over your plans!** QM Resorts Owner Services department takes care of all of your exchange needs and will continue to do so, but why not give you some power over your plans? QM Resorts works with several exchange companies to fulfill your direct exchange requests. One of our favorite direct exchange vendors is **Resort Travel & Exchange** the RTX site makes planning your vacation simple! Sign up now and start viewing a wide range of exchange opportunities that are available NOW through the Club QM Direct Exchange Program! When you find a vacation week that fits your needs, simply contact Club QM Owner Services at (800) 821-4912 or put in a request at [www.qmresorts.com/qm-resorts-club-qm-exchange](http://www.qmresorts.com/qm-resorts-club-qm-exchange) and let us know the details. We take care of the rest.

Club QM Owners, also enjoy searching some of our other vendor sites:

[Tradingplaces.com](http://Tradingplaces.com)

[Rtx.travel](http://Rtx.travel)

[htse.net](http://htse.net)

Once you've found your dream location, email us at [reservations@qmcorp.com](mailto:reservations@qmcorp.com) and include the following:

- Which website the week is listed on, the resort name and location, and the available week.

### Exchange Rates:

- **Platinum:** First exchange of the year free, additional exchanges - \$109 per week.

**Gold** \$129 per week

**Silver** \$149 per week

**Bronze** \$169 per week

**Bonus Time Guest Certificates.** Club QM members, are you remembering to take advantage of bonus time offers? Would you like an extra get-a-way while not using your owner use time? For availability or to schedule your next trip, call owner services at (800)821-4912.

Maybe you're booking bonus time to gift to a third party... if so, please ask your owner services agent about a **Guest Certificate**. Gifting bonus time will require a guest certificate. A guest certificate will be booked for a fee of \$50 + tax to authorize a non-owner to use/check-in to your reservation. Contact owner services for more information or to get your gift booked today!

**Club QM Direct Exchange.** Yes, we have inventory NOW!! You see what we see. Keep in mind that these weeks are available first-come, first-served basis and the inventory is a constant rotation of availability. If you do not see the week listed that you are looking for you may contact us and put in a request. Once your request has been submitted, we will send out an email blast to over 200 vendors searching daily for your request.

For a list of destinations, visit [www.QMResorts.com](http://www.QMResorts.com) or contact Owner Services. If you don't see what you want, please reach out and we will email your request to our 200 plus exchange vendors and work on your request!

Club QM Reservations Team

## The Club QM Direct Exchange program has available inventory NOW!!

Keep in mind that these weeks are available first-come, first-served basis and the inventory is a constant rotation of availability. If you do not see the week listed that you are looking for you may contact us and put in a request. Once your request has been submitted, we will send out an email blast to a distribution list of over 200 vendors searching daily for your request. QM Resorts is here for you, continuing to take care of all of your exchange needs! See somewhere you'd like to visit? Give us a call and let's get you booked!

ID	ARRIVAL	DEPARTURE	SIZE	RESORT	CITY	STATE
9799	03/15/24	03/22/24	2BD	Tamarack Resort-Wisconsin Dells	Wisconsin Dells	WI
9836	05/25/24	06/01/24	1BD	PVC at Daytona	Daytona Beach Shores	FL
9844	02/25/24	03/03/24	0BD	Ocean Club Resort	N. Myrtle Beach	SC
9845	03/15/24	03/22/24	2BD	Tamarack Resort-Wisconsin Dells	Wisconsin Dells	WI
9846	03/02/24	03/09/24	2BD	Vacation Village at Williamsburg	Williamsburg	VA
9847	03/24/24	03/31/24	2BD	Los Lagos at Hot Springs Village	Hot Springs Village, AR 71	AR
9849	04/13/24	04/20/24	2BR	Coral Mar Condominiums	Cancun, Quintana Roo, M	
9850	04/20/24	04/27/24	2BR	Coral Mar Condominiums	Cancun, Quintana Roo, M	
9851	06/29/24	07/06/24	2BR	Coral Mar Condominiums	Cancun, Quintana Roo, M	
9852	07/27/24	08/03/24	2BR	Coral Mar Condominiums	Cancun, Quintana Roo, M	
9853	08/10/24	08/17/24	2BR	Coral Mar Condominiums	Cancun, Quintana Roo, M	
9854	05/17/24	05/24/24	2BR	Desert Breezes	Palm Desert	CA
9855	05/31/24	06/07/24	2BR	Desert Breezes	Palm Desert	CA
9856	06/07/24	06/14/24	2BR	Desert Breezes	Palm Desert	CA
9857	07/05/24	07/12/24	2BR	Desert Breezes	Palm Desert	CA
9858	08/09/24	08/16/24	2BR	Desert Breezes	Palm Desert	CA
9859	07/20/24	07/27/24	2BR	Villacana, Comunidad, Playa de la	Estepona (Malaga)	Spain
9878	05/02/24	05/09/24	1BR	Cliffs Club	Princeville, Kauai	HI
9879	04/04/24	04/11/24	1BR	Sunchaser Vacation Villas at Hillside	Fairmont Hot Springs	BC, CANADA
9880	04/12/24	04/19/24	1BR	Coconut Palm Beach Resort I	New Smyrne Beach	FL



# DON'T MISS OUT ON UPCOMING CONCERTS AND SHOWS!

## **AARON LEWIS: Silver Legacy Resort, Reno Ballroom**

**Saturday, February 20, 2024, 8:00pm**

Aaron recorded with George Jones, Willie Nelson, Charlie Daniels, Alison Krauss and Vince Gill; Lewis has put a traditionalist brand on his outlier country. His latest album, *Frayed At Both Ends*, offers the hard touring/15-million selling workingman's country star at his most personal and unplugged – making for an intimate record that reflects his acoustic tour.



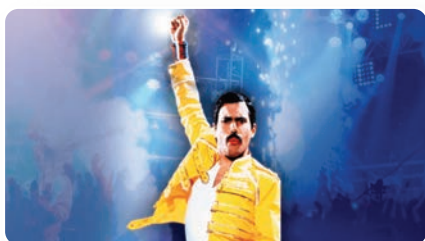
## **Bert Kreischer: Grand Sierra Resort, Grand Theatre**

**Friday, February 16, 2024, 7:00 & 9:30pm**

Book your tickets now for Bert Boy! One of the top-grossing stand-up comics in the business, and most recently, star of a major motion picture. According to Forbes, Kreischer has been hailed as, “one of the best storytellers of his generation, seamlessly and sincerely sharing anecdotes about his family and fatherhood while proving that there’s a way to take his [party-boy] antics into middle age.”

## **TESLA: TIME TO ROCK! TOUR: Grand Sierra Resort, Grand Theatre**

**Saturday, March 23, 2024, 8:00pm**



## **KILLER QUEEN: A Tribute to Queen: Grand Sierra Resort, Grand Theatre**

**Sunday, March 24, 2024, 8:00pm**

Killer Queen formed back in June 1993. Their first public shows were at London University, following in the footsteps of the real Queen, who had played their first shows there 21 years earlier. By 1995, Killer Queen's UK popularity had grown to such an extent they secured a residency in London's Strand Theatre, attracting nationwide BBC coverage – the first tribute to have a show in the West End. Even though the band had no connection to Queen officially, their reputation continued growing both in the UK and abroad. In 1999, they returned from a tour of and Europe and Russia for an awards ceremony in Leicester Square, hosted by Suggs from Madness. He announced they had won the award for “Worldwide Best Tribute Band.”

Starring Patrick Myers as Freddie Mercury, Killer Queen is a must-see for Queen fanatics and lovers of rock music.

## **NOT FEELING A CONCERT?**

North Lake Tahoe's **42<sup>nd</sup> SNOWFEST** is happening this Feb 29th – Mar 10th in Tahoe City! Check out a few of the exciting events you won't want to miss. For more details and activities, visit the Snowfest website at [www.tahoesnowfest.org](http://www.tahoesnowfest.org) / or the events schedule at [www.tahoesnowfest.org/schedule](http://www.tahoesnowfest.org/schedule).

#### SNOWFEST KICKOFF PARTY AT GAR WOODS



Thu Feb 29th 5:00pm - 10:00pm

Garwoods Kick-off /  
Snowfest Court  
introductions w/ The Blues  
Monsters

The Tradition continues with our  
Garwood's SNOWFEST Kick off Party.  
Thanks to Tom and his crew for  
starting every event off right with a ...



Sat Mar 2nd 7:00am - 11:00am

North Tahoe Firefighters  
Assoc. PANCAKE  
BREAKFAST Tahoe City

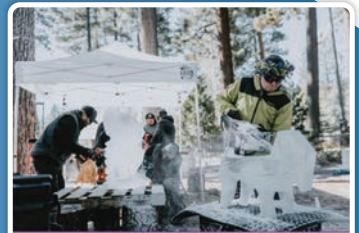
NTFFA. Pancake Breakfast \$10 per  
adult \$5 per child (kids under 12)  
come check out some Firetrucks  
and other equipment. NT Fire merch for ...



Sun Mar 3rd 11:00am - 12:00pm

Tahoe City Dog Pull Hosted  
by Alpine Power Equip,  
benefiting Palisades  
Avalanche Dogs

Tahoe City Dog Pull at Pete & Peter's  
tbd



Fri Mar 8th 12:00pm - 3:00pm

Wine N Ice Sculpture  
Competition



Sat Mar 9th 9:00am - 3:00pm

7th Annual Alaskan Open  
Snow Golf Tournament  
benefiting Gateway  
Mountain Center- Big Blue  
BBQ Food Truck /Cafe  
Zenon

6th Annual Alaskan Open Snow Golf  
Tournament 100% of Proceeds  
benefit Gateway Mountain Center.  
Tee times available on March 9, 2024  
from ...



Fri Mar 1st 5:00pm - 8:00pm

SNOWFEST Fireworks w/  
The NOMADS live music  
food from CAFE ZENON  
and BIG BLUE BBQ Food  
Truck!

We will be kicking off the celebration  
with a bang on Friday, March 1st at  
the Tahoe City Golf Course with a  
Firework show and live music ...



Sat Mar 2nd 11:30am - 12:30pm

Tahoe City SNOWFEST  
Parade

The Tahoe City Parade is back!! Sign  
up ( go to Parade Registration Tab  
on home page) to take part or come  
on out to watch as the best and ...



Mon Mar 4th 5:00pm - 8:00pm

Za's 9th Annual Clam  
Bake! benefiting N. Lake  
Tahoe Snowfest

Come on in and enjoy Za's  
Traditional Clambake and the best  
views on the lake in Tahoe City, CA.  
\$30 per plate includes - 1 lbs  
steamed ...



Sat Mar 2nd 12:00pm - 4:00pm

Garwood's 35th Annual  
Polar Bear Swim

Register for The 35th Annual Polar  
Bear Swim Join us for this years  
#polarbearsim on Saturday, March  
2nd at Garwoods Grill & Pier on Lake  
...



Sat Mar 2nd 12:30pm - 7:00pm

Tahoe Art Haus & The  
Tahoe Tap Haus Brewfest-  
benefiting Shane  
McConkey Foundation

It's the Tahoe Art Haus & Cinema  
and Tahoe Tap Haus' 5th annual  
Haus Brewfest, featuring eight local  
breweries and DJs on the Burning  
Man ...



Sun Mar 3rd

THE GREAT SKI RACE -  
Hosted by the Tahoe XC  
Center

Challenging you since 1977! One of  
the largest cross-country ski races  
west of the Mississippi, the Great Ski  
Race is the main fundraising ...



Wed Mar 6th 7:00pm - 11:00pm

Milk Jug Curling Wed  
Qualifying - DAY 2 - Hosted  
by Lake Tahoe Ski Club  
Foundation and Tahoe City  
PUD

BUY TEAM EVENT TICKETS Hosted  
by Lake Tahoe Ski Club Foundation  
and Tahoe City PUD Event  
Description: Curling on the Tahoe  
City ice rink - ...



Sat Mar 9th 11:30am - 12:30pm

Kings Beach SnowFest  
Parade

2023 Kings Beach SnowFest! Parade  
Saturday, March 11th | 11:30am-  
12:30pm This fun-filled event brings  
over 1,700 spectators and features ...



Sun Mar 10th 12:00pm - 4:00pm

RIVER RANCH Snow  
Sculpture Contest

Annual SNOWFEST closing event!!  
Hosting teams from non- profit  
organizations who will mold shape  
carve color and decorate their  
mounds of ...

## RESERVATION BOOKING HIGHLIGHTS

All Club QM ownership levels have access to the following “Home” resorts

- Ridge Sierra
- Tahoe Chaparral
- Thunderbird Resort Club
- North Lake Lodges & Villas
- Kingsbury Crossing

Time is counted based upon resort designation and unit size

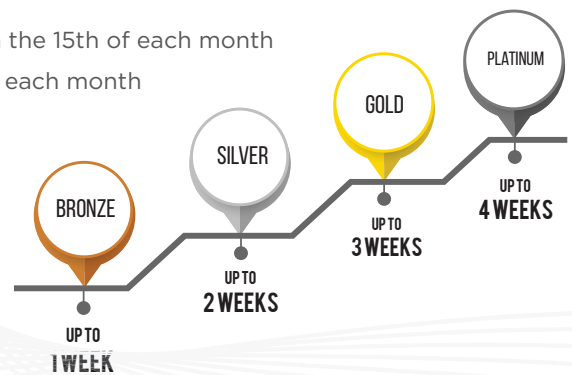
- a) Thunderbird & Kingsbury Crossing – Deluxe 1BD or 2BD
- b) North Lake Lodges – Deluxe 1BD or Studio
- c) Tahoe Chaparral, Ridge Sierra & North Lake Villas – Signature 2BD

### Use Time:

- **Tahoe Chaparral** - 1yr in advance
- **Thunderbird** - 1yr in advance from beginning of season as listed on the use calendar
- **North Lake Lodges** - 2yrs in advance
- **Ridge Sierra & North Lake Villas**
  - **Gold/Silver/Bronze** - 10mo in advance beginning on the 15th of each month
  - **Platinum** - 11mo in advance beginning on the 15th of each month

### Bonus Time:

- **Thunderbird** - 30 days in advance
- **Ridge Sierra & North lake Villas** - 14 days in advance
- **North Lake Lodges** - 21 days advance
- **Tahoe Chaparral** - 60 days advance w/3-night minimum or Club QM bonus time as little as one day at a time.



### Exchanges:

Exchange requests can be put in up to 1 year in advance for Direct & II

#### Direct Exchange

- **Exchange Values**
  - a) Unit sizes based upon availability determined by exchange resort
  - b) Time is calculated once resort confirms unit size
- **Exchange fees are charged at time of confirmation**
  - a) Choose any destination in the world for only an exchange fee of \$0 - \$219
  - b) Platinum owners, your first exchange every year is free!

#### Interval International

- Requests should be made in advance
- Requests auto confirmed if destination has immediate availability
- Exchange fees are charged at time of request



# QMResorts.Com

At QM Resorts, your time is important to us and we understand that calling us is not always convenient. Visit [www.qmresorts.com](http://www.qmresorts.com) and skip the phone call!

Learn about all five of QM's properties and view pictures of rooms. Book time or exchange a week, request information, read testimonials and read the latest QM news at your convenience.

Direct phone numbers for the corporate office, reservations, and accounting departments, as well as the general email address, can be found on the Contact Us page. Visit [www.qmresorts.com](http://www.qmresorts.com)

## EMAIL AND IMPORTANT COMMUNICATION INFORMATION

To receive future newsletters by email, let us know and send your email address to [info@qmcorp.com](mailto:info@qmcorp.com) or contact owner services at **800-821-4912**.

Owner Services - 800-821-4912 | Corporate Office - 800-788-4297 or 775-355-4040 | [info@qmcorp.com](mailto:info@qmcorp.com)  
Accounting - 800-788-4297 | Accounting Email: [Receivables@qmcorp.com](mailto:Receivables@qmcorp.com)

## ONLINE PAYMENTS ACCEPTED

You can make payments to your account online by visiting your resort link at <https://qmresorts.com/>

## Automatic bill pay can simplify your life!

Let us help make paying your maintenance dues easy and convenient so you can focus on the things that matter most in life... like your next vacation!

Never forget a due date

**No more** late fees

**No more** writing checks or calling in with a credit card

Monthly payments

Auto pay is a prepayment system so that you never have to worry about making sure you are paid up before planning your trip. **To set up auto pay, your account must be current.** For more information or questions about signing up, please contact accounting at

(800) 788-4297 / email [Receivables@qmcorp.com](mailto:Receivables@qmcorp.com)

## PROTECT YOURSELF FROM FRAUD

### Know the signs! 6 Red Flags of a Resale Scam:

- ❗ If you're contacted regarding the sale of your timeshare or the elimination of maintenance fees;
- ❗ If an offer sounds too good to be true (it likely is);
- ❗ If you're asked to pay an upfront fee for a future "service";
- ❗ Promises to modify or cancel your timeshare contractual obligations; or
- ❗ Any call or mailing offering to transfer your paid-off ownership to another party;
- ❗ If you receive a call from someone claiming to be a representative of ARDA or ARDA-ROC;

(ARDA and ARDA-ROC **DO NOT** contact owners unless first requested by the owner to do so. ARDA and ARDA-ROC **DO NOT** perform any resale services.)

**Don't send money up front!** Before listing your ownership for rent or sale, learn more by visiting the Timeshare Resale Resource Center website at <http://ardaroc.org/resales/>



515 NICHOLS BLVD, SPARKS, NV 89431

[WWW.QMRESORTS.COM](http://WWW.QMRESORTS.COM)

A large photograph of a forest with tall trees and a bright sunburst effect, overlaid with a blue wavy graphic and white wavy lines.

2024